

## TERMS AND CONDITIONS

### SUPPLIER

MARIOLI MARCELLA MAGLIERIA  
VIA PIERONI 9  
06069 TUORO SUL TRASIMENO (PERUGIA)  
TEL. 075826057  
FAX. 075826053  
P.IVA/COD.FISC.02478670546

### HOW TO MAKE A PURCHASE

All orders of available goods can be made online.

An order will be considered confirmed once the customer receives a copy, by e-mail, of acceptance. In this connection the customer is required to verify the copy of the order and advise of any error immediately.

### PRICES AND AVAILABILITY

All prices are in Euro and are inclusive of VAT.

The availability of our garments is permanent as each item is produced exclusively on site at the moment an order is received, guaranteeing the authenticity of MADE IN ITALY and eliminating many of the commercial costs associated with the type of quality products that we offer and also enabling us to offer to our customers goods at about one third of the cost that you would pay in the best of retail stores.

### SERVICE

#### Made to measure

When choosing an item it is possible to personalize your selection beyond the color choices and size by using your measurements to create a garment that perfectly unique to you.

Inside of our virtual catalogue you will find instructions pertaining to taking proper fitting measurements.

#### Mending/repairs

We also offer repair services should your garment suffer from any unforeseen incidents or accidents.

Should repairs be necessary please photo the garment and email it to us so that we can evaluate the damage.

### PAYMENTS

Payments may be made in the following manner:

#### - BANK TRANSFER

Banking coordinates:

BANK: MONTE DEI PASCHI DI SIENA (TUORO SUL TRASIMENO)

BENEFICIARY: MARIOLI MARCELLA MAGLIERIA SNC

CIN:IT55I

ABI:01030

CAB:38730

BANK ACCOUNT:2813.69

CODICE IBAN: IT55 I010 3038 7300 0000 0281 369

COD.BIC.: pascitm1p88

REASON-NOTES: GARMENT PURCHASE

Please send a copy of the bank transfer via either fax +39 0755732875 or email [info@mariolimaglieria.com](mailto:info@mariolimaglieria.com) within 48 hours of placing your order.

Your order will be processed upon receiving from you a copy of the transfer.

#### - **CREDIT CARD**

When paying by credit card your card information will be sent directly to the secure server of our bank as this offers the maximum amount of both discretion and protection for our clients and ourselves. The bank will notify you via email that the transaction has been confirmed.

#### **INVOICING**

For orders made by private individuals, within the package there will be included a copy of the order attached to the receipt.

Purchases made by VAT holders will receive an invoice.

For this we will require your VAT number.

#### **SHIPMENT**

All goods will be shipped to you using only highly professional and respectable express couriers.

All shipments will be packaged in a way which provides the most protection to your order while in transit.

Orders with a final destination in Italy will have an average shipping time of 24/72 hours.

Orders with a final destination outside of Italy will take on average 5/7 work days.

#### **SHIPPING DESTINATION COST**

	ITALIA	EUROPA	EUROPA DELL'EST	RUSSIA	USA CANADA	ALTRE ZONE
1 a 3 unità	€ 12	€ 18	€ 22	€ 22	€ 38	€ 48
da 4 a 6 unità	€ 16	€ 24	€ 28	€ 28	€ 46	€ 56
da 7 a 10 unità	€ 20	€ 30	€ 36	€ 36	€ 54	€ 65
oltre 10 unità	€ 24	€ 36	€ 43	€ 43	€ 62	€ 74

#### **PROCESSING OF AN ORDER**

Orders are usually processed within three weeks time. Three weeks are needed because we don't keep a stock and only produce on order, and three weeks is the technical time needed.

#### **ATTENTION!!**

On some occasions the time needed may vary slightly so please consider three weeks to be the normal amount of time needed for processing.

#### **RIGHT OF CANCELLATION**

You have ten days from when you receive your shipment to return the goods to us. You must notify us immediately that you are returning the goods and shipping costs are the customer's responsibility. The goods must be returned to us without having been altered or damaged in any way. Please address the shipment to the following and ship with return receipt when possible:

MARIOLI MARCELLA MAGLIERIA S.N.C.

VIA PIERONI 9

06069 TUORO SUL TRASIMENO (PG)

**REMEMBER!!!**

The processing of the order to the point of arrival to the customer requires about three weeks.

**DISPUTES**

Any notices of dispute due to current legislation, should be referred to the Court of Jurisdiction Perugia.